TIER IV DATA CENTRE

by irix



irix Kuching 1 DC @Santubong is the first Tier IV Data Centre in Malaysia and is a carrier-neutral and green facility. Strategically located in Kuching, Sarawak, the **Tier IV Data Centre** offers direct international connectivity to Indonesia, Singapore, and beyond via the Batam-Sarawak Internet Cable System (BaSiCS).

Located together, our Cable Landing Station (CLS) and Data Centre are both certified by Uptime Institute as Tier IV facilities, meeting the highest global standards to ensure efficiency, security, and the long-term performance of customers' mission-critical data.

ENVIRONMENTAL, SOCIAL, AND GOVERNANCE (ESG) CRITERIA

irix Kuching 1 DC @Santubong is a green facility and its location was strategically chosen to benefit from the State of Sarawak's ability to harness the predominantly renewable natural resources to develop hydroelectric power, which is the biggest contributor towards the state's power grid.

Additionally, the Data Centre's advanced closed-loop chilling system means it is not reliant on external, nor additional water sources, minimising wastage.

irix Kuching 1 DC therefore maximises energy efficiency and minimises its environmental impact.







GENERAL

Location : Kuching, Sarawak, Malaysia

Tier Classification : Tier IV

Service Availability : Zero Downtime

Number of Racks : 300

POWER Low PUE Design

Total site designed power capacity: 1.2 MW
Guaranteed power supply mode: 2N
Diesel generator mode: 3N+1
Uninterrupted power supply (UPS): 3N+1

Power capacity per rack : 3kW (upgradeable to 6kW)

CERTIFICATION Tier IV

Uptime Institute : Tier IV Design (TCDD) 20 October 2021

: Tier IV Facility (TCCF) 25 February 2025

COOLING Closed-Loop System

Water Usage Efficiency (WUE) : ZERO water wastage

Cold aisle : Yes

Standard Operating Temperature : 27° (Cold aisle)

Airconditioning mode : 3N+1 Relative Humidity level : 20% - 80%

FIRE DETECTION & SUPPRESSION

♦ Early warning smoke detection system: ∀ESDA

Fire suppression system : Inert gas (Nitrogen)

Fire rating : 60 minutes

COMMUNICATION LINKS International and Domestic

International access
 Domestic access
 Singapore, Hong Kong, Indonesia and Brunei
 Sarawak, Sabah and Peninsula Malaysia

PHYSICAL SECURITY

• 24x7 security : Yes

 Video surveillance
 : 52 cameras around the perimeter

Archive log depth : 1 year
Security layers : 6 layers
Infrastructure monitoring : 24x7x365

CUSTOMER MEET-ME ROOMS

• Number of rooms : 2

SERVICES OFFERED

Colocation

Cable Landing Station

Connectivity

Internet Access

Internet Exchange

Value Added Services

